Quartz Care & Maintenance

Recommended cleaners include Simple Green®, Rock Doctor cleaner, Mr. Clean Magic Eraser®. To clean the surface, wash with a mild dish washing liquid or powdered detergent; add warm water. Use a soft dish cloth. Rinse with warm water and dry with cloth. Water is generally all that is needed. A quick wipe will clean most stains and maintain the rich, lustrous gloss.

For Harder to remove spots, use an all-purpose cleaner or multi-purpose cleaner; follow the manufacturer's instructions. Rinse with warm water and dry with a soft cloth. Please note, do not use cleansers that contain harsh abrasives.

For stubborn spots, make a paste with baking soda and water. The paste will be slightly abrasive. Work carefully to keep from damaging the surface you are cleaning. Dip a soft bristle brush into the paste to cover the bristles. Gently rub the spot with the brush, moving in a circular motion and pressing very lightly. You may also use a Magic Eraser® following the manufacturer's instructions for stubborn stain.

Preventing Damages

While Quartz is designed to withstand heat better than most countertop materials on the market it can be damaged by extreme temperature changes, whether sudden or prolonged. Always use a trivet or hot pad when placing hot items on your countertop surface. These items include, but are not limited to, pots, pans, or crock-pots.

- · Never expose your countertop surface to harsh chemicals, such as oven cleaners, drain cleaners, paint removers, acids, etc.
- · Avoid cutting directly on Quartz countertops, always use a cutting board.

Few Notes Of Caution

Drain cleaners containing lye will permanently damage Quartz surfaces. If you spill a drain cleaner, wipe it up immediately and rinse several times with water.

Hair, textile and food dyes can cause permanent stains. If dye should happen to spill, wipe it up immediately with dishwashing detergent or an all-purpose cleaner.

Rust removers contain harsh chemicals which can quickly cause permanent color changes. If a spill occurs, wipe off all residue immediately, wash thoroughly with soapy water and rinse several times.

Steel wool and other abrasive pads will damage Quartz countertops. Don't use them for cleaning and don't store steel wool pads on your countertop; metal can rust and leave stains.

CustomCraft Countertops® Quartz has a durable surface that is made to withstand normal use. While it is resistant to scratches, cuts, and chipping, cutting directly on a quartz surface should be avoided. Use cutting boards and take care not to move or drop heavy objects on the surface.

CustomCraft Countertops® Quartz is a durable surface, however they are not invincible. If small chips occur, we offer a chip repair kit that effectively fills the effected area. This kit (SKU 486-9631) can be ordered at your local Menards® store through our visual design program.

While CustomCraft Countertops® Quartz is designed to withstand heat better than most countertop materials on the market, It can be damaged by extreme temperature changes, whether sudden or prolonged. Always use a hot pad or a trivet when placing hot items on your countertop surface. These items include, but are not limited to, pots, pans, hot plates or crock-pots.

Approved Cleaners

- Ajax Liquid Dish Soap (All Scents)
- Ajax Triple Action Dish Soap (All Scents)
- Dawn Platinum Liquid Dish Soap (All Scents)
- Dawn Simply Clean Liquid Dish Soap (All Scents)
- Dawn Ultra Antibacterial Liquid Dish Soap (All Scents)
- Dawn Ultra Pure Essentials Liquid Dish Soap (All Scents)

- Ivory Dish Soap (All Scents)
- JR Watkins Liquid Dish Soap (All Scents)
- Method Liquid Dish Soap (All Scents)
- Mrs. Meyer's Clean Day Dish Soap (All Scents)
- Palmolive Ultra Liquid Dish Soap (All Scents)
- Seventh Generation Dish Soap (All Scents)

All Purpose Or Multi-Purpose Cleaners

- 50/50 Water and Vinegar Solution
- Clorox Anywhere (Hard Surfaces)
- Clorox Disinfecting Bathroom Cleaner
- Clorox Disinfecting Kitchen Cleaner
- Clorox Disinfecting Wipes (All Scents)
- Clorox Scentiva Disinfecting Wipes (All Scents)
- Clorox Scentiva Multi-Surface Cleaner (All Scents)
- Dawn Professional Heavy Duty Degreaser
- Denatured/Isopropyl (rubbing) Alcohol
- Fabuloso Multi-Purpose Cleaner (All Scents)
- Fantastik Advanced Kitchen and Grease Cleaner
- Fantastik Scrubbing Bubbles Heavy Duty
 All-Purpose Cleaner
- Formula 409 All Purpose Cleaner
- Invisible Glass Cleaner
- JR Watkins All Purpose Cleaner (All Scents)
- Libman All-Purpose Cleaner (All Scents)
- Lysol All-Purpose Cleaner (All Scents)
- Lysol Antibacterial Kitchen Cleaner (All Scents)
- Lysol Disinfecting Wipes (All Scents)
- For Everything RiverStone Quartz® has to Offer, Visit customcraftcountertops.com
- Brochures
- Videos
- Installation Instructions
- Detailed Warranty Information
- Features and Benefits Guides
- New Products
- Inspirational Images

- Lysol Food Surface Sanitizer
- Method All-Purpose Wipes (All Scents)
- Method Antibacterial All-Purpose Cleaner (All Scents)
- Method Glass and Surface Cleaner (All Scents)
- Mr. Clean Multi Surface Spray
- Mrs. Meyer's Clean Day Multi-Surface Everyday Cleaner
 (All Scents)
- Pine-Sol Original Scent Multi-Surface Cleaner
- Pledge Multi-Surface Cleaner
- Rock Doctor
- Simple Green Original Scent All-Purpose Cleaner
- Sparkle Glass Cleaner
- Sprayway Glass Cleaner
- Windex Multi-Surface Cleaner
- Windex Original Glass Cleaner
- Windex Vinegar Multi-Surface Cleaner
- Zep Antibacterial Disinfectant Cleaner
- Zep Foaming Glass Cleaner
- Zep Streak-Free Glass Cleaner

Questions or Concerns:

For guest assistance contact countertop help by sending an email to: CountertopHelp@MidwestManufacturing.com

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